

Refund Policy

We have a 15-day exchange-only policy, which means you have 15 days after receiving your item to request an exchange. Refunds are not offered. If 15 days have passed, unfortunately, we cannot offer an exchange. To be eligible for an exchange, your item must be in the same condition that you received it, unworn, unused, and unmarked with tags. You'll also need the receipt or proof of purchase.

You can always contact us for any exchange questions at uniforms@greatvalleyacademy.com

Damages and issues

Please inspect your order upon reception and contact us immediately if the item is defective, damaged or if you receive the wrong item so that we can evaluate the issue and make it right.

Exchanges

To initiate an exchange, email us at uniforms@greatvalleyacademy.com. Please include the name on the order, order number, the items you want to exchange and the best way to contact you.